

# The 5 promises of openup



## Customer friendly

Customer-friendliness is our priority, that's why every contact with our psychologists should be of added value, and we guide someone to more care if needed.



## Get started

Mental health issues can't wait. During opening hours employees that reach out to us via chat can expect an answer within 5 minutes, and employees can book a consultation within 24 hours.



## Privacy is key

Clients information is safe with our psychologists, we are ISO 27001 and NEN 7510 certified and our psychologists are bound by their professional ethical code.



## A great match

A great match between the client and psychologist is key. This means that clients can always ask for a different psychologist.



## For everyone

Work is essential for your health. Therefore we are here for all employees. Facing a small change or big challenge? Something private or work-related? We are here to help.